



Transcript of Lewes Castle Wall Collapse

The call was from the Police into our control room

Call Taker: Hello police

Police: Hiya, I'm just making you sure you're aware of the incident in Lewes at the moment at Lewes Castle?

Call Taker: Lewes Castle, bear with me

Police: Thank you

(Pause)

Call Taker: Do you have a patient name at all?

Police: Erm I don't, basically we've just taken a call from East Sussex Fire to say that about 600 tons of masonry has fallen off the castle and they're believed to be er people trapped

Call Taker: Ah bear with me a moment, erm

(pause – on mute)

sorry what's fallen and how much?

Police: Er about 600 tons, of masonry

Call Taker: 600

(pause – on mute)

and it's Lewes castle you said?

Police: Yeah

In background:

EOC Supervisor Do you have a postcode?

Call Taker: Do you have a postcode at all?

Police: Er Bravo, November 7

Call Taker: Yep

Police: 1 Yankee, Juliet

Call Taker: Bear with me

Police: And that comes in as the Old Coach House which is, is basically part of the Castle

Call Taker: Old Coach, Coach House?



Police: Yeah

In background:

EOC Supervisor Is anyone injured?

Call Taker: Is anyone, is anyone injured do you know?

Police: Er, we don't know. Basically, Fire have told us that um they believe er possibly un, people are possibly under the masonry. unknown if they're dead or alive

In background:

EOC Supervisor Bear with me

Call Taker: Hmm bear with me a moment

(Long pause - on mute)

Call Taker: Ok, just bear with me a moment

Police: Thank you

(pause)

Call Taker: It's BN7 1

Police: BN7 1 Yankee, Juliet yeah

Call Taker: Brilliant ok

(pause)

Old coach, coach house is it Castle Ditch Lane do you know?

Police: Er that's right yeah

Call Taker: Yeah ok

In background

EOC Supervisor:-We're heading out to Lewes Castle

Call Taker: But that's, that's were it is in Lewes Castle

Police: Yeah

Call Taker: Ok

In background

EOC Supervisor:-And do they have (inaudible)

Call Taker: And how many tons? 600?

Police: That's right yeah



In background

EOC Supervisor:-In terms of the wall, how many people do you think are?

Call Taker: How many people do you think are in there?

Police: Erm we, we don't know all we

Call Taker: Unsure?

Police: haven't got a clue

Call Taker: So you got a call from Fire?

Police: That's correct yeah

Call Taker: Ok, unsure if people are dead or alive but you know that they're trapped?

Police: Well that, this is the information they're giving to us

Call Taker: Umm ok,

Police: They, they just called up asking for search dogs which we are trying to provide

Call Taker: Ok.....erm

(Pause)

In background:

EOC Supervisor How many Fire are attending?

Call Taker: How many Fire are attending do you know?

Police: Erm I, I don't know

Call Taker: Ok

Police: Ive got their reference should you need it

Call Taker: Reference is?

Police: Er 28412

Call Taker: Brilliant

Police: And ive got ours when you need that as well

Call Taker: Yep, go ahead

Police: Er 604

Call Taker: Brilliant



In background:

EOC Supervisor Have we got a number for anyone on scene

Call Taker: Do, do you have a number for anyone on scene at all?

Police: Em I don't unfortunately, no it came straight to us from Ambulance erm sorry from Fire

Call Taker: Erm ok just bear with me

(Long pause - on mute)

Do you know, do you mean mason, when you say masonry do you mean as in brick, concrete

Police: Well they, well they, they described it as masonry so I'm assuming it's like bricks

Call Taker: Bricks

Police: and stones

Call Taker: stones

Police: Yeah like heavy wall

Call Taker: Is, is it a definite that there are people in there?

Police: Er we, I I, I've literally I can only tell you what I've got I'm afraid

Call Taker: Ok

Police: And what they pass to us its just that its possible

(pause)

We are phoning them back trying to get more information

Call Taker: Brilliant, ok bear with me

(Long pause – on mute)

Hello there

Police: Hi

Call Taker: If you get some new information could you give us a call back

Police: Absolutely

Call Taker: Erm the reference we're running on this is erm 2199 of today's date

Police: Ok lovely,

Call Taker: Ok thank you very much for calling that in



Police : yeah brilliant alright, alright thank you cheers

Call Taker: Bye

Police: Bye now